

## How to limit Dispatcher to control certain subscribers

Function of restricting access of dispatcher console operator regarding subscribers can be used to solve the problem on the division operator rights in relation to the of subscribers.

Let's see how it works:

By default an operator with the name **Administrator** and a blank password is created in the SmartPTT Dispatcher application. The Administrator has full access to SmartPTT management functions. To add a new operator, expand the **Operators** menu in the **Main Menu** bar of the SmartPTT Dispatcher window and select **Operator Settings**.

At that, the **Operators** window is displayed:

Operators	×
🕂 Add 🧪 Edit 🗕 Delete	
Operator	▲ Status ▲
Administrator	Administrator
Alexander	Active
Operator 1	Active
	Ŧ
	Close

To add a new operator, click the **Add** button. A new window for adding operators opens up:

Operator X			
Name	Alexander		
Status	Active Set Password		
_ Right	S		
Allow Subscriber List Modification			
Allow Unregistered Subscriber Control			
V All	Allow Voice Calls		
Allow Dispatcher Intercom			
✓ All	ow Telephone Calls		
All	ow Channel Change		
✓ All	ow Subscriber Block/Unblock		
Allow Remote Voice Monitoring		-	
OK Cancel			

Name – operator's name.

**Status** – operator's status ("Active" or "Archive"). Status *in the archive* is used for registered operators which are not used any longer, but cannot be removed from the system as the event log contains entries referring to them.

**Rights** – a list of permissions which can be selected or cleared for each operator individually.

To organize our solution we have need to select **all rights** for operator **except**:

1. Allow Subscriber List Modification – this permission allows the operator to add, delete subscribers and modify their properties.

2. Allow Unregistered Subscriber Control – select this property to allow operator to modify unregistered

Operator	×	:	
Name	Operator 1		
Status	Active  Change Password		
Right	s		
Allow Subscriber List Modification			
	Allow Unregistered Subscriber Control		
✓ All	Allow Voice Calls		
Allow Dispatcher Intercom			
V All	ow Telephone Calls		
V All	ow Channel Change		
✓ All	Allow Subscriber Block/Unblock		
Allow Remote Voice Monitoring			
	OK Cancel		

**Set/Change Password** – set new operator's password or change the old one.

To edit an operator, select it in the list of operators and click the **Edit** button. The edit window is displayed where you can change **Name**, **Status** and **Password** parameters.

To delete an operator from the operators list, select it and click the **Delete** button.

Note: You cannot delete the Administrator from the system.

To switch operators, expand the **Operators** menu in the **Main Menu** bar of the SmartPTT Dispatcher window and select the desired operator in the opened list:

Operators		
Administrator		
Alexander		

At that, the Log In window opens. Type the password if applicable and click OK.